

Kordiam GDPR Documentation - Record of Processing Activities (Art. 30 (2) GDPR)

Processor:

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Technical and Organisational Measures (TOMs)

See document Technical and Organisational Measures at <https://kordiam.io/gdpr>.

Categories of Processing

- 1. Provision of the application Kordiam including data storage**
General provision of the Kordiam application so that users can enter, edit and delete data.
This includes the storage of such data.

Transfer to Third Countries: None
- 2. User profile creation, manipulation and removal in support cases**
The Kordiam Support creates, edits and removes user profiles in rare cases based on written requests from administrators on the customer side. In even fewer cases does the Kordiam Support require technical support from its technical team in these cases.

Transfer to Third Countries: None
- 3. User profile list deletion**
Deletion of the entire user data in case of a contract cancellation.

Transfer to Third Countries: None
- 4. User data review in support cases**
The Kordiam Support may need to review user data such as assignments in support cases. In some cases does the Kordiam Support require technical support from its technical team.
Transfer to Third Countries: None

5. User information

Information of users about upcoming changes to the software and related system downtime.

6. Lead data management

Management of tasks, deadlines, email communication, web demos and similar tasks for the management of leads.

7. Database anonymization

Creating an anonymized version of the database for software development purposes.

Information about Customer (Controller)

All Kordiam customers and leads testing Kordiam.